



CUSTOMER STORY

# LOGISTICS GROUP INTERNATIONAL

How LGI combats cyber risks in the logistics industry  
with **flexible awareness training**

## The Company

LGI LOGISTICS GROUP  
INTERNATIONAL

## The Challenge

Cyberattacks on supply  
chains: Risk grows for  
logistics industry

The LGI Logistics Group offers contract logistics and supply chain solutions that cover the entire supply chain. Founded from HP in 1995, the group has since established over 45 international locations and has over 5,000 employees.

Industry	Employees	Revenue
Logistics	> 5,000	€1,140 million

Supply chains are a common entry point for cybercriminals, and attacks often have far-reaching consequences for multiple companies at once. This is why LGI decided to look for an awareness solution that teaches employees about the special challenges facing the logistics industry and how to sustainably minimize risks.

“We used to send our employees phishing simulations from a free provider, but they weren’t very topical, so not much was learned. All the emails were sent simultaneously, too, so word of mouth spread before the simulation even reached them. With SoSafe, the phishing training is tailored to fit our needs.”

**Denis Karbstein**

IT Project Manager

## The Solution

Snackable learning units offer flexibility and continuously minimize cyber risks

## The Results

“SoSafe is absolutely what we – and many other companies – need.”

LGI has integrated SoSafe's e-learning modules into its own learning management system. This and the phishing simulations create a long-term learning effect that goes beyond simple audit requirements.

“Regulations for supply chains are becoming stricter, and the risk is growing. We don't want to just pass the next audit – we want to improve our security across the board. Thanks to SoSafe, we train our employees on a continuous basis, and are equipped to face new attack methods.”

Significant behavioral change with a variety of learning experiences

- E-Learning in internal LMS
- Customized phishing simulations
- Enterprise option

The drastic, nearly 50% drop in the interaction rate\* shows that the training is effective.

\*Number of users who interact with a simulated phishing email, such as by clicking on a link.

“What sets SoSafe apart is that the phishing templates are as topical as possible, and the e-learning modules are comprehensive. I would definitely recommend SoSafe. It's absolutely what we – and many other companies – need.”

Why LGI recommends SoSafe:

- **5/5** user feedback
- **48%** reduction in the interaction rate
- High-quality simulation templates



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“As a logistics company, cyber security and supply chain attacks are very hot topics for us, and the attack methods are always evolving. We used to train our employees very sporadically, but that didn't give us the results we wanted. Thanks to SoSafe's great training and extremely high-quality phishing simulations tailored to our exact needs, our employees are always up to date when it comes to cyber security.”

**Denis Karbstein**

IT Project Manager

**Would you also like to foster secure employee behavior with our phishing simulations and e-learning platform?**

[Request a demo now →](#)